

GARDENWORKS

GARDEN • HOME • FASHION • GIFT

EMPLOYMENT OPPORTUNITY

Pottery / Ceramics Department Manager Burnaby-Lougheed Location

GardenWorks is one of Canada's largest independently owned garden centre companies with 7 locations in Vancouver's lower mainland, Victoria, and South Okanagan.

We are driven to create an inspired experience for our guests. At GardenWorks we connect guests to nature, to growing beauty and harmony in gardens, homes, and communities.

Join GardenWorks and play a key role connecting people to our natural world.

We are looking for a energetic and enthusiastic individual to manage our pottery / ceramic department at our Burnaby-Lougheed location. Your primary goal will be contributing to the success of store by growing sales and strengthening margins within the department.

Overview of role:

- Supporting the GardenWorks brand by providing outstanding service to our guests
- Driving the pottery category performance through sales and service
- Inventory Management
- Merchandising/Presentation
- Unpacking and examination of all incoming pottery shipments, recording damaged items, shortages, and corresponding with Buyer/Vendor to rectify damages and shortages
- Supporting the Store Manager and the store team at Burnaby, through a positive attitude and a strong work ethic

We would love to meet someone who has:

- A passion for retail
- Knowledge / passion for what we do – connecting guests to nature
- 3-5 years customer service experience, preferably in a retail setting
- A natural collaborator and ability to identify opportunities and take initiative
- A "get things done", positive attitude
- Excellent organizational skills and attention to detail
- Ability to multitask and prioritize to meet the demands of a busy work environment
- Good health and strength are extremely important as some lifting is involved and there are physical demands of the job.
- Must have a team outlook and be able to work well with other members of the team
- Demonstrated strong communication skills
- Forklift certification or willingness to go through our in-house training program

This is a full-time role – with one weekend day and some evening availability required.

We offer a culture that promotes a healthy, fulfilling work/life balance, benefits package for all eligible full-time employees (including medical, vision and dental), and an amazing employee discount! GardenWorks is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

Interested applicants should forward resume and cover letter "Attention" Amber Castro, Director of Human Resource & Operation Support acastro@gardenworks.ca.

